



Greater Chennai Corporation

Veterinary Department

**Invitation for Expression of Interest (Eoi) for Operation & Maintenance of Dog Shelters
to be established at two locations (Manali & Perungudi Zones)**

1. Introduction

Greater Chennai Corporation (GCC) invites Expressions of Interest (Eoi) from qualified agencies/organisations/NGOs for the Operation and Maintenance (O&M) of two dog shelters to be developed at:

- Zone-2, Division 17 – Manali
- Zone-14, Division 188 – Perungudi

Each shelter will have a capacity of 250 stray dogs which are ferocious, rabies-affected, dogs with Canine Distemper (CD), injured dogs, and other special-category animals requiring long-term care. GCC will undertake infrastructure development and handover the facility to the agency. The selected agency will be responsible but not limited to for running and maintaining the facility, including animal care, feeding, medication, and staffing.

2. Objectives of the Eoi

The primary objective is to identify capable agencies with proven experience in animal care and shelter operations to manage the day-to-day functioning of the above two dog shelters and ensure safe, hygienic, humane, and efficient handling of stray dogs in accordance with ABC Rules and Animal Welfare Board guidelines.

3. Scope of Work

The selected agency shall be responsible for:

- Operating and maintaining both shelters on a full-time basis.
- Ensuring continuous monitoring and supervision of dog welfare.
- Providing adequate manpower including veterinary doctor(s), para-vets, dog handlers, and support staff.
- Procuring medicines, surgical instruments, consumables, food, water, and sanitation materials.
- Ensuring adherence to health, feeding, sanitation, and safety protocols.
- Maintaining daily records on intake, treatment, sterilization, vaccination, rehabilitation, and release of dogs.
- Monitoring behavioral patterns of ferocious dogs and managing rabies/CD-affected dogs as per rules.
- Submitting daily digital reports with geo-tagged photos and checklists.

- Coordinating with GCC officials for incident reporting and corrective actions.
- Ensuring round-the-clock monitoring, especially for sick, aggressive, or vulnerable dogs.

4. Shelter Details

Each shelter has a maximum capacity of 250 dogs and will accommodate:

- Ferocious dogs
- Rabies-affected dogs
- Canine Distemper (CD) affected dogs
- Injured or recovering dogs
- General stray dogs temporarily housed for ABC/Vaccination

5. Minimum Eligibility Criteria

Interested agencies must meet the following requirements:

- Demonstrated experience in animal welfare, veterinary support, or shelter management.
- Adequate manpower capability including veterinary professionals.
- Ability to submit daily digital monitoring reports.
- Familiarity with ABC Rules, Animal Welfare Board guidelines, and local regulatory norms.
- Capability for 24/7 monitoring and emergency handling.

6. Deliverables

The selected agency shall submit the following:

- Daily monitoring report with geo-tagged images
- Weekly compliance report
- Incident/accident reports
- Monthly performance summary report

7. Cost & Reimbursement

All operational expenses—including staff salary, medicines, surgical instruments, animal food, maintenance supplies, and other consumables—shall initially be borne by the selected agency/NGO. These costs will be reimbursed by GCC based on actual,

subject to submission of supporting documents, bills, and periodic performance reviews.

8. Submission Requirements

Eligible organizations/agencies/NGOs must submit the following documents as part of their EoI:

- Organization profile
- Experience in animal care/shelter management
- Proposed manpower deployment plan
- Operational and monitoring methodology
- Financial quote with cost estimation
- Any additional certifications or relevant documents

9. Submission Date

The EoI along with all supporting documents to be submitted to The Commissioner, Greater Chennai Corporation, Ripon Building, Chennai -600003. on or before 04.02.2026

10. Disclaimer

GCC reserves the right to accept or reject any or all EoIs without assigning any reason. Submitting an EoI does not guarantee award of contract. Shortlisted agencies will be called for further technical discussions or negotiations.